Protection for your product and your peace of mind.

ELECTRONICS





OUR PROMISE If we can't fix it, we'll replace it. 1

TOTAL PERFORMANCE. TOTAL PEACE OF MIND.

We increasingly rely on electronics to inform, empower and entertain us. Whether it's tracking your steps with a wearable, staying connected with your laptop or streaming videos to your HDTV, these devices we "can't live without" can be pricey.

So, when the unexpected happens — a drop, spill or mechanical breakdown — it's nice to know you can be covered.

THAT'S WHY THE TOTAL **PERFORMANCE PLAN COVERS:**



Computers



Fitness Equipment



Home Theater



Small Electronics



ABOVE AND BEYOND THE MANUFACTURER'S WARRANTY

DEPENDABILITY

100% COVERAGE ON FUNCTIONAL PARTS AND LABOR

Including mechanical and electrical failures due to defects in workmanship after the manufacturer's warranty expires.

UP TO \$1,000 POWER SURGE PROTECTION

From date of purchase and over the life of the plan — an additional benefit that's not covered by the manufacturer.

NO-LEMON PROTECTION

If the same component fails more than three times after the manufacturer's warranty expires, we'll replace the product, or provide a reimbursement.¹

OPTIONAL ACCIDENTAL DAMAGE FROM HANDLING (ADH) COVERAGE²

No more worrying about drops, spills or cracks. ADH gives you the freedom of using and handling your electronics your way.

ADH coverage begins on date of purchase and is available on select products² including computers, tablets, wearables, and handheld gaming devices.

CONVENIENCE

EASY 24/7 CLAIMS PROCESS

Just visit **nfm.assurantcustomerportal.com** to start your claim. Or call **I-866-864-8742** to speak to a Customer Service Representative.

CONVENIENT IN-HOME OR BOX-SHIP SERVICE³

Enjoy worry-free repair options that can come to you.

COVERAGE FOR THE LONG HAUL

Get up to 6 years of protection on certain products. (See your Sales Associate for details.)

- ¹ Replacement will be a product of like kind and quality or you may be provided with an amount equal to the purchase price of the product. Replacement of product or settlement fulfills the contract in its entirety.
- ² See your Sales Associate to verify if ADH is available on your product. A deductible may apply.
- ³No shipping charges with in-home or box-ship service for repairs performed under the plan.

MORE COVERAGE

ADDITIONAL BENEFITS



COMPUTERS

Replacement of:

- One defective AC adapter
- One battery when defective or performing below 50% capacity



HOME THEATER

· Replacement of one defective remote control

Premier plan benefits

- Coverage for up to two additional Home Theater products purchased with your TV or projector
- · Dismount and remount of TVs 32" and over in the event of a covered repair
- Delivery, installation and haul-away service of any replacement products issued under the plan
- · Replacement of one defective projector bulb



LINKED HOME

· Replacement of one battery when defective or performing below 50% capacity



FITNESS EQUIPMENT

· Repair or replacement of one defective belt on your covered treadmill

Premier plan benefits

- Delivery, installation and haul-away service included with replacement products issued under the plan
- Annual preventative maintenance (after first year of coverage), which can be scheduled by calling 1-866-864-8742

SMALL ELECTRONICS

· Replacement of one battery for your camera, camcorder, GPS, or MP3 player when defective or performing below 50% capacity



Terms and Conditions enclosed.

Keep them with your receipt here.

TWO EASY WAYS TO FILE A CLAIM

Visit **nfm.assurantcustomerportal.com** to file a claim, request service, review your contract, or get answers to your questions about coverage, claims, cancellation, and more.



You can call **I-866-864-8742** to speak with our Customer Service Team, also available 24/7.

PLEASE NOTE:

If your covered item needs to be repaired or replaced, we will authorize your claim for either **In-Home** or **Box-Ship Service**.

ALL OUR PLANS COME WITH OUR PROMISE

If we can't fix it, we'll replace it.1



NEED TO FILE A CLAIM?

Visit nfm.assurantcustomerportal.com or call 1-866-864-8742.

Protection provided by



Nebraska Furniture Mart is not the Obligor of this Plan.
Please refer to the enclosed Terms and Conditions
for coverage details.

Provided by Federal Warranty Service Corporation. Backed by American Bankers Insurance Company of Florida.

COMPUTERS

Live technical support to help set up, protect and keep your computer running smoothly.

Personal TechProSM

Get the most out of your computer with:

- · Remote assistance with initial setup, software and program installation, and data transfer
- Support to optimize your computer's performance and speed

How to access:



Call 1-866-640-0110 - agents are available 8 a.m. to midnight ET, 7 days a week (excluding major holidays)



Tap to Chat or Talk



Download and register the Pocket Geek® by Assurant® app, then tap "Live Help"

Secure IT®

Three SecureIT® licenses for the life of the plan, for 3 computers, which include:

- New computer optimization
- · Professional installation of antivirus software, as well as unlimited virus, spyware and malware removal
- Antivirus \$100 Guarantee¹

How to access:



Call I-866-640-0110 – agents are available 8 a.m. to midnight ET, 7 days a week (excluding major holidays)

Plus, get security and optimization features for your Smartphone once you download and register the Pocket Geek® by Assurant® app.2

This app helps you find your device if it's missing and wipe sensitive data, optimize device performance with helpful tips, and keep hackers at bay with antivirus software.

¹If the Antivirus software is installed and the virus can't be removed, we'll provide you with \$100 toward removal of viruses performed by another tech service.

²Availability and features vary by device and operating system. Antivirus, Alarm, Lock and Wipe are only available for Android devices. Data charges may apply. Pocket Geek® by Assurant® and Personal TechProSM are not service contracts and are part of the Total Performance Plan.

COMPUTERS

Choose the plan that's right for you!

Benefits	Premier Plus	Premier	Standard	
DEPENDABILITY				
100% Coverage on Functional Parts and Labor	\bigcirc	\bigcirc	\bigcirc	
Up to \$1,000 Power Surge Protection	\bigcirc	\bigcirc	\bigcirc	
Replacement of One Defective AC Adapter	\bigcirc	\bigcirc	\bigcirc	
Replacement of One Battery When Defective or Performing Below 50% Capacity	\bigcirc	\bigcirc	\bigcirc	
CONVENIENCE				
24/7 Claims Process	\bigcirc	\bigcirc	\bigcirc	
In-Home (Desktops) or Box-Ship (Laptops) Service	\bigcirc	\bigcirc	\bigcirc	
2-, 3- and 4-Year Plans Available	\bigcirc	\bigcirc	\bigcirc	
TECHNICAL SUPPORT, SECURITY AND OPTIMIZATION				
Personal TechPro SM	\bigcirc	\bigcirc		
SecureIT®	\bigcirc	\bigcirc	\bigcirc	
Pocket Geek® by Assurant® App	\bigcirc	\bigcirc		
ACCIDENTAL DAMAGE COVERAGE				
Accidental Damage Protection (Drops, Spills and Cracks)	\bigcirc			

See service contract for complete details, including limitations, exclusions and provider information.

Get access to unlimited technical support with Personal TechProSM. Available with Premier plans.

B HOME THEATER

Remote assistance with installation and configuration of your Home Theater products, including:

- · Setting up physical connections
- Device communication across network
- Utilizing Smart TV apps

LINKED HOME

Support with connecting your smart device to other products within the home, such as:

- Wi-Fi thermostat
- · Home security system
- Smart lighting and appliances

YOUR ACCESS. YOUR CHOICE. Get connected to Personal TechProSM experts.

Call I-866-640-0110 - agents are available 8 a.m. to midnight ET, 7 days a week (excluding major holidays)

(?)Tap to Chat or Talk



Download and register the Pocket Geek® by Assurant® app, then tap "Live Help"

Plus, get security and optimization features for your Smartphone once you download and register the Pocket Geek® by Assurant® app1.

This app helps you find your device if it's missing and wipe sensitive data, optimize device performance with helpful tips, and keep hackers at bay with antivirus software.

¹Availability and features vary by device and operating system. Antivirus, Alarm, Lock and Wipe are only available for Android devices. Data charges may apply. Pocket Geek® by Assurant® and Personal TechProSM are not service contracts and are part of the Total Performance Plan.

TOTAL PERFORMANCE PLAN SERVICE CONTRACT TERMS AND CONDITIONS

This Service Contract is not a contract of insurance. Unless otherwise regulated under state law, the contents of this Service Contract should be interpreted and understood within the meaning of a "service contract" in Public Law #93 637.

In exchange for the Price You pay, this Service Contract covers the Product(s) described on Your sales receipt(s)/purchase order(s)/ invoice(s) provided to You at the time of Service Contract purchase, or, if applicable, on Your Product Profile. This Service Contract includes these Terms and Conditions, any state specific Disclosures, Addendums (if applicable). Your Product Profile (if applicable), along with Your Product sales receipt(s)/purchase order(s)/invoice(s). Your Service Contract must be made available for inspection when You require service.

THIS SERVICE CONTRACT INCLUDES THE MANUFACTURER'S WARRANTY. LOSSES COVERED BY SUCH WARRANTY DURING THE WARRANTY PERIOD ARE COVERED BY THE MANUFACTURER, THIS SERVICE CONTRACT PROVIDES ADDITIONAL BENEFITS DURING THIS COVERAGE TERM. LOOK FIRST TO YOUR MANUFACTURER'S WARRANTY FOR COVERAGE, IF ANY PART OF YOUR PRODUCT WARRANTY OVERLAPS WITH THIS COVERAGE. THIS SERVICE CONTRACT IS SECONDARY TO SUCH WARRANTY COVERAGE.

DEFINITIONS: Administrator means the entity responsible for administering this Service Contract. The Administrator is Federal Warranty Service Corporation, in all states, except in Florida where the Administrator is United Service Protection, Inc., and in Oklahoma where the Administrator is Assurant Service Protection, Inc., The address and phone number for each Administrator is P.O. Box 105689. Atlanta, GA 30348-5689, 1-866-864-8742,

Price means the amount paid by You for this Service Contract.

Product(s) means Your personal property, listed on Your Service Contract sales receipt(s)/purchase order(s)/invoice(s), or registered by You and approved by Us as well as any standard accessories such as the device battery, wall charger, or remote control included with Your covered personal property at no extra cost at time of purchase. In addition, at Our discretion, coverage may extend to any replacement product provided by the Product seller, the manufacturer, or by Us, under this Service Contract,

Product Profile (if applicable) means the personal user account You create with Us to register and manage Your Product(s) and view Your coverage details (including the Product(s), coverage term, Price, applicable deductible (if any), and other applicable coverage information

Provider/We/Us/Our means the entity that is contractually obligated to You under the terms of this Service Contract. The Service Contract Provider is Federal Warranty Service Corporation in all states except in Florida where the Provider is United Service Protection, Inc., and in Oklahoma where the Provider is Assurant Service Protection, Inc. The address and phone number of each Provider is P.O. Box 105689, Atlanta. GA 30348-5689, 1-866-864-8742

Seller is Nebraska Furniture Mart, the entity that sold You this

You/Your means the Product(s) owner.

COVERAGE TERM: If You purchase this Service Contract at the same time You purchase Your Product(s), this Service Contract takes effect immediately and covers Your Product(s) up to the end of Your coverage term or until cancelled by either You or Us.

If You purchase this Service Contract on a date later than the purchase of Your Product(s), this Service Contract takes effect immediately after the purchase of the Service Contract and covers Your Product(s) up to the end of Your coverage term or until cancelled by either You or Us.

Please see Your coverage start date and coverage term on the sales receipt/purchase order/or invoice provided to You at the time of Service Contract purchase.

WHAT IS COVERED: MECHANICAL AND ELECTRICAL BREAKDOWN

This Service Contract covers functional parts and labor costs necessary o repair Your Product(s) to the manufacturer's written specifications should Your Product(s) fail due to normal wear and tear. For consumer electronics repairs. We will restore Your Product's hardware and preloaded manufacturer's software to the original factory settings. This Service Contract also provides protection for Your Product(s) if the failure results from a power surge while they are plugged into a properly installed and functioning Underwriter's Laboratory (UL) approved surge protector. We may require You to send Your surge protector to Us for examination.

We may choose to replace Your failed or damaged Product with a like kind and quality replacement product or settlement because either We are unable to repair Your Product, the repair cost exceeds the current retail replacement value of Your Product, or Your Service Contract is a product replacement only plan.

MECHANICAL AND ELECTRICAL BREAKDDOWN AND ACCIDENTAL DAMAGE (If applicable) This Service Contract provides all of the benefits under Mechanical and Electrical Breakdown along with failures for accidental damage (such as drops, collisions, liquid spills, structural breaks, and cracks).

EXCLUSIONS: MECHANICAL AND ELECTRICAL BREAKDOWN: Thi Service Contract excludes any loss, repair or replacement due to acts of God; consequential, incidental or intentional damage; misuse abuse, neglect (including when required maintenance is not performed as outlined by the manufacturer); cosmetic damage; services (failure or damage) caused by non-authorized repair personnel; pre-existing conditions known by You that occurred prior to the coverage start date; rust, corrosion, insect infestation or fire; catastrophic damage (outside the scope of accidental damage); theft or burglary mysterious disappearance, vandalism, transport, riot, environmenta conditions, sand, dirt, failure or damage from exposure to weather conditions: loss or failure to or of antennas, external housing, casings or consumables (including consumer replaceable batteries, ink, paper. belts, lights, knobs, buttons, etc.) that does not affect the mechanical

or electrical function of the Product(s); loss or damage to stored data, repairs related to viruses, or software that is added after the original Product(s) purchase; "no problem found" diagnosis or any defects that are subject to a manufacturer's warranty or recall (no matter if the manufacturer is in business nor not); claims for any loss caused by the use of Product(s) in a manner not recommended by the manufacturer; claims arising from any breach of implied or express warranties of Product(s) merchantability or fitness from the

MECHANICAL AND ELECTRICL BREAKDOWN AND ACCIDENTAL DAMAGE: incorporates all of the exclusions listed for MECHANICAL AND ELECTRICAL BREAKDOWN except for the following - any loss, repair or replacement due to accidental damage, including spilled liquids, which are covered by this Service Contract.

WHAT YOU MUST DO: To keep this Service Contract in force during the coverage term. You must maintain the Product(s) according to the manufacturer's specifications, including cleaning and maintenance, Failure to do so may result in a service denial. You are responsible to protect the Product from further damage and comply with the owner's manual. You must notify the Administrator in writing if Your address changes.

IF YOU NEED SERVICE: All claims must be reported as soon as

We reserve the right to deny service for personal property that You did not register, and We did not approve as required for coverage under the Product section of this Service Contract.

To arrange for service, 1-866-864-8742, 24 hours a day, 7 days a week. We will assist You to diagnose any technical difficulties that may exist with Your Product. To the extent that Our diagnosis confirms a covered failure. We will process Your claim and arrange for service. Our level of technical service provided under this Service Contract is specific to Your Product's hardware and preloaded manufacturer's software at time of purchase; it does not support customized or proprietary software, software/hardware training, or how to install or utilize software/applications on Your Product.

REPAIR OPTION: To keep this Service Contract in force during the coverage term, You must maintain the Product(s) according to the manufacturer's specifications, including cleaning and maintenance. Failure to do so may result in a service denial. You are responsible to protect the Product from further damage and comply with the owner's manual. You must notify the Administrator in writing if Your address changes.

If We determine that Your Product requires in-home/on-site service We will repair Your Product at the Product's location (within the continental United States, Alaska and Hawaii), An adult (of legal age) must be present at the time of repair. The Product to be serviced must be readily accessible to the technician, as determined by Us. The technician will not remove or replace any structure, trim, mount, door, flooring, permanently affixed plumbing or piping, or external control system. The Product's removal also must not require either more than one person for safe removal nor special equipment, tools, or other equipment. Should We determine during the repair visit that We need to repair Your Product elsewhere. We will transport Your Product to and

from our repair center. If Your Product's location is beyond a thirty-five (35) mile radius of an authorized servicer / repair center, You may be responsible to transport the Product to / from the designated servicer and assume any subsequent travel or shipping costs.

- For depot service, We either will provide You a mailing label or box with a mailing label for You to return Your failed Product for repair. Once repaired. We will ship the Product to You.
- If Your Product qualifies for carry-in service, repairs will be performe at an authorized repair center of Our choosing. You must contact Us to receive repair authorization prior to service. You may be responsible to transport Your Product to /from the repair center and assume any subsequent travel or shipping costs. In addition, the following maximum limits applies: Damage from power

REPLACEMENT OPTION: Should We choose to replace Your failed of damaged Product because either We are unable to repair Your Product, the repair cost exceeds the current retail replacement value of Your Product, or Your Service Contract is a Product replacement only plan, We either will:

- Replace Your Product with a new, refurbished, or recertified product of like kind and quality. While We will try to accommodate specific replacement preferences such as equipment color, cosmetics, or features, this request is not guaranteed. The price of the replacement product will not exceed the current retail replacement value of the original Product or any Limits of Liability less any applicable deductible. We will ship the replacement product to You: or
- Issue a cash credit equal to the value of the replacement product, no to exceed the current retail replacement value of the original Produc or any Limits of Liability less any applicable deductible. The cash credit, with Your authorization, will be deposited in Your account with Nebraska Furniture Mart and may be used by You toward the purchase of any eligible replacement product of Your choice; or
- Provide a settlement equal to the value of the replacement product, not to exceed the current retail replacement value of the original Product or any Limits of Liability less any applicable deductible.

When You receive either the replacement product, cash credit, or settlement, the damaged/unrepairable Product becomes Our property should We choose to take possession of the Product at Our sole discretion

You are responsible to transport Your Product to Us and assume any subsequent travel or shipping costs such as express or expedited shipping or any reshipping expenses.

For advance exchange replacements, once We receive the damaged/ unrepairable Product, We will inspect the Product and validate that the reported failure is covered under this Service Contract. Should We determine that the failure resulted from an Exclusion in this Service Contract, We will contact You with Our findings and arrange to either:

- Charge to You the difference between the value of the replacemen product, cash credit, or settlement and the current market value of the damaged/unrepairable Product: or
- Return the Product to You and charge You the value of the replacement product, cash credit, or settlement; or
 - Return the Product to You after You return the replacement product,

cash credit, or settlement to Us. The returned replacement product must be in the same condition as when We sent it to You.

LIMITS OF LIABILITY: A Maximum Coverage Per Claim of (1) authorized repairs. (2) replacement or (3) the Product retail purchase price, whichever is the lowest cost, is the limit of liability under this Contract and this applies to each Product [repair or] replacement.

In the event that the amount We pay for Your Product's repairs of replacements (including settlement) in total equals the original purchase price of Your Product including taxes, We will have no further obligations under Total Performance Plan .Such replacement shall constitute fulfillment of the Service Contract and will discharge all further obligations

surge covered up to a maximum of one thousand dollars (\$1,000) per covered Product over the life of this Service Contract as determined by Us. One (1) remote controller per Service Contract as determined by Us. Replacement of one (1) battery when capacity reaches less than fifty percent (50%) of the original specification, as determined by Us. . One (1) single worn belt replacement over the term of this Service Contract as determined by Us.

DEDUCTIBLE (IF APPLICABLE): You will be assessed a non-refundable deductible each time a repair or replacement is completed

Deductible Schedule:

	Equipment Category
Deductible	See sales receipt(s)/purchase order(s)/invoice(s)

SERVICE FEE (IF APPLICABLE): You are responsible to pay the non-refundable service fee of 00 each time a repair or replacement

UNRECOVERED EQUIPMENT FEE (IF APPLICABLE): If the damaged/ unrepairable Product is not returned to Us within thirty (30) calendar days from the date We ship the replacement product to You. We will charge to You a non-refundable Unrecovered Equipment Fee of up to \$1000. We reserve the right to collect any Unrecovered Equipment Fee due to Us under this Service Contract prior to issuing a replacement product, cash credit.

SHIPPING AND HANDLING FEE (IF APPLICABLE): You are responsible to pay a non-refundable Shipping and Handling Fee of \$0.00 each time a repair or replacement is shipped.

TERRITORY: The service options listed above for Product repairs an replacements are available for claim events within the continental United States, Alaska and Hawaii. Such claim events will only be adjusted in, and repairs or replacements will only be provided in the continental United States, Alaska and Hawaii.

DELAYS: We will exercise reasonable efforts to provide service under this Service Contract: however. We will not be liable for any damages arising out of delays; and in no event will We be liable for any consequential damages.

PARTS: Materials furnished as replacements for parts will be drawn from Our service contractor's inventory of new or rebuilt parts and components. These materials will be furnished under provisions of the manufacturer's warranty while still in effect and then by Our service contractor during the remainder of the term of coverage.

INELIGIBLE FOR COVERAGE: This Service Contract does not cover personal property held in inventory, personal property held as Your stock in trade, or personal property bought for and/or used in a commercial setting. Products either not registered with Us or approved for coverage by Us as outlined in the Product(s) section or personal property not authorized or intended for sale in the United States by the product's manufacturer are ineligible for benefit under this Service Contract.

NO-LEMON POLICY: If Your Service Contract has a term of one (1) year or greater from the date of purchase and overlaps with the term of the one (1) year manufacturer's warranty and Your Product fails three (3) times due to the same part(s) failure during the Service Contract term, upon the fourth (4th) repair for the same problem, as determined by Us, We will replace Your Product according to the Replacement Option listed above. The No-Lemon Policy only applies to Product purchased new with a full manufacturer's

CANCELLATION: You may cancel this Service Contract at any time for any reason by mailing a request for cancellation or calling the Administrator at the toll free number listed above.

If You cancel this Service Contract within the first thirty calendar (30) days of the coverage start date, and previously paid the Price for this Service Contract, and received no claims benefit, the contract is void and You will receive a full refund. If You cancel this Service Contract within the first thirty (30) calendar days. You previously paid the Price for this Service Contract. and You received a claim benefit. We will refund to You the unearned pro rata Price. less any claims paid as of the cancellation date. If You cancel after the first thirty (30) calendar days, we will refund to You the unearned pro rata Price, less any claims paid as of the cancellation date in addition to an administrative fee, not to exceed ten percent (10%) of the Service Contract Price or twenty-five dollars (\$25) whichever is less. We are not responsible to provide You written notice of cancellation when You cancel this Service Contract.

If You cancel or do not renew Your service or maintain an active account with Nebrasa Furniture Mart for any reason, including nonpayment, this constitutes cancellation of the Service Contract by You, subject to the terms and conditions of this Service Contract.

We may cancel this Service Contract within the first sixty calendar (60) days for any reason. After sixty calendar (60) days. We may only cancel this Service Contract for (1) nonpayment of the Price; (2) fraud or material misrepresentation: or (3) substantial breach of duties by You. If We cancel due to fraud, material misrepresentation or a substantial breach of duties by You, We will provide You with written notice, with the cancellation date and the reason for cancellation, at Your last known mailing or email address (depending on Your chosen form of communication) at least thirty (30) calendar days before cancellation. We will refund the unearned pro-rata AL, AR, CO, GA. IL, IN, KY, MA, ME, MN, NC, NH, NJ, NV, NY, SC, and WY only: The obligations of the Service Contract are insured by a policy of insurance issued by American Bankers Insurance Company of Florida.

provisions of this Service Contract (including Price and Deductible) upon giving You at least thirty (30) days written notice prior to the date of renewal. For annual or other term programs, at the coverage end date We may choose, at Our option, to offer to renew this Service Contract; although, We are not obligated to do so. If We offer to renew Your Product's coverage. We eserve the right to change the provisions of this original Service Contract including Price and Deductible) upon giving You at least thirty (30) days written notice prior to the proposed renewal date. A renewal will not be processed or become effective until accepted by You. We are not obligated to accept a Service Contract renewal tendered by You.

RENEWAL: For monthly term programs, We reserve the right to change the

TRANSFER: This Service Contract is transferable to another individu or entity. If You wish to transfer this Service Contract coverage on the Product(s) to another individual or entity, please contact the Administrator listed above to receive instructions on how to initiate the transfer. As of the ransfer effective date, Your remaining rights under this Service Contract cease and the designated individual or entity assumes all remaining penefits and obligations.

Arbitration: read the following arbitration provision CAREFULLY. IT LIMITS CERTAIN OF YOUR RIGHTS. INCLUDING YOUR RIGHT TO OBTAIN RELIEF OR DAMAGES THROUGH COURT ACTION.

To begin Arbitration, either You or We must make a written demand to the

other party for arbitration. The Arbitration will take place before a single arbitrator. It will be administered in keeping with the Expedited Procedures of the Commercial Arbitration Rules ("Rules") of the American Arbitration Association ("AAA") in effect when the claim is filed. You may get a copy of these AAA's Rules by contacting AAA at 1633 Broadway, 10th Floor, New York, NY 10019, calling (800) 778-7879 or visiting www.adr.org. The filing fees to begin and carry out arbitration will be shared equally between You and Us. This does not prohibit the arbitrator from giving the winning party their fees and expenses of the arbitration. Unless You and We agree the arbitration will take place in the county and state where You live. The Federal Arbitration Act. 9 U.S.C. § 1, et seg., will govern and no state, local or other arbitration law will apply. YOU AGREE AND UNDERSTAND THA this arbitration provision means that You give up Your right to go to court on any claim covered by this provision. You also agree that any arbitration proceeding will only consider Your Claims. Claims by, or on behalf of, othe individuals will not be arbitrated in any proceeding that is considering Your Claims. Please refer to the State Disclosures of this Service Contract for any added requirements in Your state. In the event this Arbitration provision i not approved by the appropriate state regulatory agency, and/or is stricken. severed, or otherwise deemed unenforceable by a court of competen urisdiction, You and We specifically agree to waive and forever give up the ight to a trial by jury. Instead, in the event any litigation arises between You and Us, any such lawsuit will be tried before a judge, and a jury will not be npaneled or struck. days. We may only cancel this Service Contract for (1) nonpayment of the

Price: (2) fraud or material misrepresentation: or (3) substantial breach of duties by You. If We cancel due to fraud, material misrepresentation part of Your Service Contract and supersede any other provisions to or a substantial breach of duties by You. We will provide You with written

If We fail to pay or provide service on a claim within sixty (60) days after proof of loss has been filed with Us, the written claim can be submitted to American Bankers Insurance Company of Florida at the following address: 11222 Quail Roost Drive, Miami, FL 33157, or call the toll-free number at 1-800-852-2244. HI, MN, MT, OK, VA and VT only: The obligations of the Provider under

this Service Contract are insured under a service contract contractual liability insurance policy issued by American Bankers Insurance Company of Florida, 11222 Quail Roost Drive, Miami, FL 33157 AL. AR. CO. HI. MA. ME. MN. MO. NJ. SC and WY only: FREE LOOK - You

may, within twenty (20) calendar days of mailing of the Service Contract. or ten (10) days if delivered at time of sale, reject and return this Service Contract. Upon return of the Service Contract within the applicable time period, if no claims have been made You will be refunded the full Service Contract Price. A ten percent (10%) penalty per month shall be added to a refund that is not paid or credited within forty-five (45) days after the return of the Service Contract. This provision applies only to the original

GA, LA, WI, WY only: The ARBITRATION provision is deleted. It is not applicable to You.

Alabama only: The following is added to the CANCELLATION provision: No claims incurred will be deducted regardless of who initiates the cancellation.

California only: The CANCELLATION provision is deleted and replaced with the following: You may cancel this Service Contract at any time for any reason by mailing a request for cancellation or calling the Administrator at the toll free number listed above. If You cancel this Service Contract within the first thirty calendar (30) days after receipt of this Service Contract, and received no claims benefit. You will receive a full refund if You provide a written notice of cancellation. If You cancel this Service Contract within the first thirty (30) calendar days after receipt of this Service Contract, and You received a claim benefit, We will refund You a pro rata premium on the time remaining on Your Service Contract if You provide a written notice of cancellation. If You cancel after the first thirty (30) calendar days after receipt of the Service Contract, we will refund to You the unearned pro rata refund, if You provide a written notice of cancellation, in addition to an administrative fee, not to exceed ten percent (10%) of the Service Contract Price or twenty - five dollars (\$25) whichever is less. If You cancel or do not renew Your service with Nebraska Furniture Mart for any reason, including nonpayment, this constitutes cancellation of the Service Contract by You. subject to the terms and conditions of this Service Contract. We may cancel this Service Contract within the first sixty calendar (60) days after receipt of this Service Contract for any reason. After sixty calendar (60)

The following state specific requirements are added to and become

notice, with the cancellation date and the reason for cancellation, at Your last known mailing or email address (depending on Your chosen form of communication) at least thirty (30) calendar days before cancellation. We will refund the unearned pro-rata Price less any claims paid. You may cancel this Service Contract if You return the Product(s), or if the Product(s) is sold, lost, stolen, or destroyed. The following is added to the **ARBITRATION** provision: The arbitration provision does not limit or abridge in any way the filing by a California resident of a civil action to enforce rights conferred by the Ralph Civil Rights Act, California Civil Code Section 51.7. Nothing herein shall prevent You from bringing an action in a small claims court of appropriate jurisdiction for damages not to exceed \$5,000.00. The arbitration provision does not prohibit a California resident from following the process to resolve complaints as outlined by the California Department of Consumer Affairs. To learn more about this process. You may contact them at 1-800-952-5210, or You may write to Department of Consumer Affairs, 4244 S. Market Court, Suite D. Sacramento, CA 95834, or You may visit their website at www.bearhfti.

Colorado only: The following is added to the **CANCELLATION** provision: Prior notice is not required if this Service Contract is canceled for nonpayment of the Service Contract Price, a material misrepresentation by You, or a substantial breach by You relating to the covered Product or its use.

Florida only: The CANCELLATION provision is amended by deleting the second paragraph and replacing with the following: In the event You cancel this Service Contract, You shall receive a refund equal to ninety percent (90%) of the unearned pro rata Service Contract Price less any claims paid or less the cost of any repairs made. In the event We cancel this Service Contract, You shall receive a refund equal to one hundred percent (100%) of the unearned pro rata Service Contract Price. We are not responsible to provide You written notice of cancellation when You cancel this Service Contract. The following is added to the ARBITRATION provision: While arbitration is mandatory, the outcome of any arbitration shall be non-binding on the parties, and either party shall, following arbitration, have the right to reject the arbitration award and bring suit in a court of competent jurisdiction. The arbitration action will take place in the county where You reside. REGULATION: The rate charged for this Service Contract is not subject to regulation by the Florida Office of Insurance Regulation.

Georgia only: The following is added to the CANCELLATION provision: You may cancel at any time and You will receive a pro rata refund of the Service Contract Price. No claim paid or incurred or cancellation fees shall be deducted from any refund owed. We may cancel this Service Contract at any time for (1) nonpayment of the Price; or (2) fraud or material misrepresentation by You. Cancellation by Us shall be in accordance with Section 33-24-44 of the Code of Georgia.

Indiana only: SPECIAL PROVISION: Proof of payment to the retailer that sold You this Service Contract constitutes proof of payment to American Bankers Insurance Company of Florida, issuer of the insurance policy that insures Our obligation.

Maryland only: FREE LOOK - You may cancel this Service Contract within twenty (20) calendar days of receipt of the Service Contract if mailed, or within twenty (20) days after the date of delivery of this Service Contract if given at time of sale. Upon return of this Service Contract within the applicable time period, if no claim has been made under this Service Contract, the Service Contract is void and the Administrator shall refund You the full price. A ten percent (10%) penalty per month shall be added to a refund that is not paid or credited within forty-five (45) days after return of this Service Contract. The right to reject and return this Service Contract applies to the original purchaser of this Service Contract.

Michigan only: REGULATION: If performance of the Service Contract is interrupted because of a strike or work stoppage at the company's place of business, the effective period of the Service Contract shall be extended for the period of the strike or work stoppage.

Minnesota only: The following is added to the **ARBITRATION** provision: Any arbitration shall take place in the state where You reside or at any other place agreed to in writing by You and Federal Warranty Service Corporation.

Missouri only: INSURANCE: The obligations under this Service Contract are insured by a policy of insurance issued by American Bankers Insurance Company of Florida, 11222 Quail Roost Drive, Miami, FL 33157 or call the Toll Free number at 1-800-852-2244. In the event any covered service is not paid within sixty (60) days after proof of loss has been filed, including a claim for the refund of the unearned purchase Price, or the Administrato ceases to do business or goes bankrupt, You may apply directly to American Bankers Insurance Company of Florida. The **CANCELLATION** provision is deleted and replaced with the following: You may cancel this Service Contract at any time for any reason by mailing a request for cancellation or calling the Administrator at the toll free number listed above. If You cancel this Service Contract within the first thirty calendar (30) days of the coverage start date, and previously paid the Price for this Service Contract, and received no claims benefit, the contract is void and You will receive a full refund. If You cancel this Service Contract within the first thirty (30) calendar days, You previously paid the Price for this Service Contract, and You received a claim benefit, We will refund to You the unearned pro rata Price as of the cancellation date. If You cancel after the first thirty (30) calendar days, we will refund to You the unearned pro rata Price as of the cancellation date in addition to an administrative fee, not to exceed ten percent (10%) of the Service Contract Price or twenty-five dollars (\$25) whichever is less. We are not responsible to provide You written notice or cancellation when You cancel this Service Contract. If You cancel or do not renew Your service or maintain an active account with Nebraska Furniture Mart for any reason, including nonpayment, this constitutes cancellation of the Service Contract by You, subject to the terms and conditions of this Service Contract. We may cancel this Service Contract within the first sixty calendar (60) days for any reason. After sixty calendar (60) days, We may only cancel this Service Contract for (1) nonpayment of the Price; (2) fraud or material misrepresentation; or (3) substantial breach of duties by You. If We cancel due to fraud, material misrepresentation or a substantial breach of duties by You, We will provide You with written notice, with the cancellation date and the reason for cancellation, at Your last known mailing or email

address (depending on Your chosen form of communication) at least thirty

(30) calendar days before cancellation. We will refund the unearned prorata Price.

New Hampshire only: NOTICE: In the event You do not receive satisfaction under this Service Contract, You may contact the New Hampshire Insurance Department at 21 South Fruit Street, Suite 14, Concord NH 03301, (800) 852-3416. The following is added to the ARBITRATION provision: Arbitration shall be held at a location selected by Us in the state in which this Service Contract was purchased. Any arbitration proceeding is subject to RSA 542.

New Jersey only: The following is added to the **CANCELLATION** provision, the following is added: Prior notice is not required if the reason for cancellation is nonpayment of the purchase Price, a material misrepresentation or omission, or a substantial breach of Your contractual obligations relating to the Product or its use.

New Mexico only: The following is added to the **CANCELLATION** provision:

We may not cancel this Service Contract once it has been in effect for at least seventy (70) days before the expiration of the agreed term or one (1) year after the effective date of the Service Contract, whichever occurs first, except for the following conditions: failure to pay the Service Contract Price the conviction of You of a crime which results in an increase in the service required under the Service Contract; fraud or material misrepresentation by You in purchasing the Service Contract or obtaining service; or the discovery of an act or omission, or a violation of any condition of the Service Contract by You which substantially and materially increases the service required under the Service Contract. If We cancel, You will receive a refund equal to the unearned pro rata purchase Price less any claims paid. **FREE** LOOK - You may, within twenty (20) calendar days of mailing of the Service Contract, or ten (10) days if delivered at time of sale, reject and return this Service Contract. Upon return of the Service Contract within the applicable time period, if no claims have been made You will be refunded the full Service Contract Price. A ten percent (10%) penalty shall be added to a refund that is not paid or credited within forty-five (45) days after the return of the Service Contract. This provision applies only to the original purchaser. If this Service Contract is returned within thirty (30) calendar days from date of purchase and a refund is not credited within sixty (60) days after the return. We shall pay the holder a penalty of ten percent (10%) of the Service Contract Price for each thirty (30) day period or portion thereof that the refund, and any accrued penalties, remain unpaid. This provision applies only to the original purchaser. **REGULATION:** The purchase of this Service Contract is not required as a condition for the approval of a loan or the purchasing of property.

Nevada only: The following is added to the CANCELLATION provision: We may not cancel this Service Contract once it has been in effect for seventy (70) days, except for the following conditions: failure by You to pay the Service Contract Price; the conviction of You of a crime which results in an increase in the service required under the Service Contract; fraud or material misrepresentation by You in purchasing the Service Contract or in the presentation of a claim; the discovery of an act or omission, or a violation of any condition of the Service Contract by You which substantially and materially increases the service required under the Service Contract, or a material change in the nature or extent of the service required under the

Service Contract which occurs after the purchase of the Service Contract and substantially and materially increases the service required beyond that contemplated at the time of purchase. If We cancel, You will receive a refund equal to the unearned pro rata purchase Price. No claims or repairs incurred may be deducted from any refund. FREE LOOK - You may, within twenty (20) calendar days of mailing of the Service Contract, or ten (10) days if delivered at time of sale, reject and return this Service Contract. This provision applies only to the original purchaser. If this Service Contract is returned within the first thirty (30) days of purchase and a refund is not credited within forty five (45) days after the return, We shall pay You a penalty of ten percent (10%) of the purchase Price for each thirty (30) day period or portion thereof that the refund, and any accrued penalties, that remain unpaid. This provision applies only to the original purchaser. No claims or repairs incurred may be deducted from any refund. **REGULATION**: The purchase of the Service Contract is not required in order to purchase goods or to obtain financing.

New York only: FREE LOOK - You may, within twenty (20) calendar days of mailing of the Service Contract, or ten (10) days if delivered at time of sale, reject and return this Service Contract. Upon return of the Service Contract within the applicable time period, if no claims have been made You will be refunded the full Service Contract price. A ten percent (10%) penalty per month shall be added to a refund that is not paid or credited within thirty (30) days after the return of the Service Contract. This provision applies only to the original purchaser.

North Carolina only: The following is added to the CANCELLATION provision: We can cancel this Service Contract at any time in the event of nonpayment of the Service Contract by You or a direct violation of the Service Contract by You. REGULATION: The purchase of this Service Contract is not required in order to obtain financing.

Ohio only: INSURANCE: The obligations under this Service Contract are insured by a policy of insurance issued by American Bankers Insurance Company of Florida, 11222 Quail Roost Drive, Miami, FL 33157, 800-852-2244. If We fail to perform or make payment due under the terms of the Service Contract within sixty (60) days after You request performance or payment, You may apply directly to American Bankers Insurance Company of Florida, including, but not limited to, any obligation in the Service Contract in which We must refund You upon cancellation of the Service Contract.

Oklahoma only: The DEFINITIONS section, Provider/We/Us/Our is amended to include (Oklahoma License Number 862541). The CANCELLATION provision is deleted and replaced with the following: You may cancel this Service Contract at any time for any reason by mailing a request for cancellation or calling the Administrator at the toll free number listed. If You cancel this Service Contract, You will receive a refund based on the following: (1) if Your Service Contract and cancellation notice are received within thirty (30) days from date of purchase, and no claims have been made, the refund will be based upon one hundred percent (100%) of the unearned pro rata premium; (2) if Your Service Contract and cancellation notice are received after thirty (30) days from date of purchase, or a claim has been filed, the refund will be based upon one hundred percent (100%) of the unearned pro rata premium, less (a) ten percent (10%) of the unearned pro rata premium or ten dollars (\$10), whichever is less and (b)

the actual cost of any service provided under the Service Plan. If You cancel or do not renew Your service with Nebraska Furniture Mart for any reason, including nonpayment, this constitutes cancellation of the Service Contract by You, subject to the terms and conditions of this Service Contract. We can cancel this Service Contract at any time in the event of fraud, nonpayment, material misrepresentation or breach of Service Contract You. You will be provided with a written notice at least thirty (30) days prior to cancellation at Your last known address, with the effective date for the cancellation and the reason for cancellation. If We cancel this Service Contract, the refund will be based upon one hundred percent (100%) of the unearned pro rata premium, less the actual cost of any service provided under the Service Contract. If this Service Contract was inadvertently sold to You on a Product, which was not intended to be covered by this Service Contract, or if We are unable to repair Your Product or deem it is not cost effective. We will cancel this Service Contract and return the full purchase Price of the Service Contract to You. **NOTICE:** Coverage afforded under this Service Contract is not guaranteed by the Oklahoma Insurance Guaranty Association. The

NON-BINDING ARBITRATION: Read The Following Arbitration Provision ("Provision") Carefully. It Limits Certain Of Your Rights, Including Your Right To Obtain Relief or Damages Through Court Action Prior to Engaging in Non-Binding Arbitration.

Disputes under this Service Contract shall be subject to mandatory, nor

binding arbitration. To begin arbitration, either You or We must make a

written demand to the other party for arbitration. The arbitration will take

ARBITRATION provision is deleted and replaced with the following:

place before a single arbitrator. It will be administered in keeping with the Expedited Procedures of the Commercial Arbitration Rules ("Rules") of the American Arbitration Association ("AAA") in effect when the claim is filed. You may get a copy of these AAA's Rules by contacting AAA at 1633 Broadway. 10th Floor, New York, NY 10019, calling (800) 778-7879 or visiting www. adr.org. The filing fees to begin and carry out arbitration will be shared equally between You and Us. This does not prohibit the arbitrator from giving the winning party their fees and expenses of the arbitration. Unless You and We agree, the arbitration will take place in the county and state where You live. The Federal Arbitration Act, 9 U.S.C. § 1, et seq., will govern and no state, local or other arbitration law will apply. The arbitration decision will not be binding on either party, and following such decision either party may elect to bring suit in a court of competent jurisdiction with respect to the claim or claims considered in the arbitration proceeding. You also agree that any arbitration proceeding will only consider Your Claims. Claims by, or on behalf of, other individuals will not be arbitrated in any proceeding that is considering Your Claims. Please refer to the State Disclosures section of this Service Contract for any added requirements in Your state. In the event this arbitration provision is not approved by the appropriate state regulatory agency, and/or is stricken, severed, or otherwise deemed unenforceable b a court of competent jurisdiction, You and We specifically agree to waive and forever give up the right to a trial by jury. Instead, in the event any litigation arises between You and Us. any such lawsuit will be tried before a judge, and a jury will not be impaneled or struck.

South Carolina only: NOTICE: If the Provider does not timely resolve such matters within sixty (60) days of proof of loss, You may contact the South Carolina Department of Insurance, Post Office Box 100105, Columbia, SC

29202-3105, or (800) 768-3467. **REGULATION:** All references to cash settlement are deleted. (30)

Texas only: The following is added to the **DEFINITIONS**. Administrator:

The Registration Number for Federal Warranty Service Corporation is 269.

INSURANCE: The obligations under this Service Contract are insured by a policy of insurance issued by American Bankers Insurance Company of Florida, 11222 Quail Roost Drive, Miami, FL 33157. In the event any covered service is provided to You before the sixty-first (61st) day after the proof of loss has been filed, or a refund or credit is not paid before the fortysixth (46th) day after the date on which the Service Contract is cancelled You may apply directly to American Bankers Insurance Company of Florida. FREE LOOK - You may, within thirty (30) calendar days of mailing of the Service Contract return this Service Contract. Upon return of the Service Contract within the applicable time period, if no claims have been made You will be refunded the full Service Contract Price. A ten percent (10%) penalty per month shall be added to any refund that is not paid or credited within forty-five (45) days after the return of the Service Contract. This provision applies only to the original purchaser. If You cancel this Service Contract before the thirty-first (31st) day after the date of purchase. We shall refund You or credit to Your account the full purchase Price of the Service Contract decreased by the amount of any claims paid under the Service Contract and may not impose a cancellation fee. This provision applies only to the original purchaser of the Service Contract, and is not transferable. A ten percent (10%) penalty per month shall be added to any refund that is not paid or credited within forty-five (45) days after return of the Service Contract. **NOTICE:** If You have complaints or questions regarding this Service Contract, You may contact the Texas Department of Licensing and Regulation at the following address and telephone number: Texas Department of Licensing and Regulation, P.O. Box 12157, Austin, Texas 78711; (512) 463-6599 or (800) 803-9202 (within TX only). **REGULATION:** The purchase of a Service Contract is not required in order to purchase or obtain financing for the covered Product.

Washington only: The following DEFINITIONS are added: Service Contract Provider/We/Us/Our means Federal Warranty Service Corp. who is contractually obligated to the **Service Contract Holder** under the terms of the Service Contract. Administrator/Provider means the entity responsible for administering this Service Contract. The Administrator is Federal Warranty Service Corporation, The address and phone number for each Administrator is P.O. Box 105689, Atlanta, GA 30348-5689, 1-877-881-8578. Provider Fee/Price means the consideration paid by You for the Service Plan, All references to Service Contract Price are amended to Provider Fee/Price. Service Contract means the Contract, which You have purchased for the Product(s) described on the Declarations Page. **Service** Contract Holder/You/Your means the person who is the purchaser or holder of the Service Plan as shown on the Declarations Page. The following is added to the ARBITRATION provision: Nothing in the section headed 'Arbitration' shall invalidate Washington state law(s) which would otherwise be applicable to any arbitration proceeding arising from this Service Contract. All arbitrations will be held in the county in which You maintain Your permanent residence. **FREE LOOK** - You may, within thirty (30) days, reject and return this Service Contract. Upon return of the Service Contract within the applicable time period, if no claims have been made You will be refunded the full Service Contract Price. A ten percent (10%) penalty

per month shall be added to a refund that is not paid or credited within thirty (30) days after the return of the Service Contract. This provision applies only to the original purchaser. **INSURANCE:** Obligations of the Service Contract Provider under this Service Contract are backed by the full faith and credit of the Service Contract Provider.

Nisconsin only: The reference to this Service Contract being interpreted and understood within the meaning of a "service contract" in Public Law s deleted and replaced as follows: This Service Contract is not a contract of insurance. This is a 'service contract' as regulated under Wisconsin Law and as referenced in the Federal Public Law 93-637. The **CANCELLATION** provision is amended as follows: We can cancel this Service Contract at any time in the event of nonpayment, material misrepresentation or ubstantial breach of duties by You related to the covered Product or its use. **NSURANCE:** Obligations of the Provider under this Service Contract are insured under a Service Contract reimbursement insurance policy issued v American Bankers Insurance Company of Florida, 11222 Quail Roost Drive. Miami. FL 33157. If We do not provide, or reimburse or pay for, a service that is covered under a service contract within sixty (60) davs after ou provide proof of loss, or if We become insolvent or otherwise financially mpaired, You may file a claim directly with American Bankers Insurance Company of Florida, 11222 Quail Roost Drive, Miami, FL 33157. For eimbursement, payment, or provision of service, please call 1-866-306-6694 for instructions. FREE LOOK: You may return this Service Contract vithin twenty (20) days of receipt or ten (10) days if delivered at the time of sale. If You return the Service Contract within the applicable time period and no claim was made. the Service Contract is void and the full Service ontract Price will be refunded to You. A ten percent (10%) penalty per nonth will be added to a refund that is not paid or credited within fortyfive (45) days after return of the Service Contract to Us. The right to void his Service Contract is not transferable and applies only to the original ourchaser, Regulation: This contract is subject to limited REGULATION BY THE OFFICE OF THE COMMISSIONER OF INSURANCE.

Wyoming only: The following is added to WHAT IS COVERED provision and EXCLUSIONS, the following is added: Accidental damage coverage is not limited to drops. liquid spills or cracks.

PPP0002S-0216

v8-1017 CDP CL01832A-0518

TOTAL PERFORMANCE PLAN PREMIER FITNESS COVERAGE ADDENDUM

THIS ADDENDUM AMENDS THE TERMS AND CONDITIONS
PLEASE READ IT CAREFULLY

The Service Contract terms and conditions are amended as follows:

- 1. The following is added to the "IF YOU NEED SERVICE" provision
- If You need information regarding Your annual preventative maintenance coverage or need to schedule Your annual preventative maintenance visit, call 1-866-864-8742.
- The following is added to the "WHAT IS COVERED" provision:

- Premier Fitness Coverage includes an annual preventative maintenance visit after the 1st year of coverage, as requested by You. Annual preventative maintenance includes lubricating, adjusting and calibrating.
- If Your Product cannot be repaired and needs to be replaced as determined by the Administrator, delivery, removal, and professional re-installation labor for the replacement product is covered.
- 3. The following is added to the "**DEFINITIONS**" provision:

Premier Fitness Coverage means the benefits described in the Terms and Conditions, including annual preventative maintenance coverage and any additional benefits purchased by You as indicated on Your sales receipt(s)/purchase order(s)/invoice(s).

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

CPPP0008E-0518

CL01832B-0518

TOTAL PROTECTION PLAN PREMIER HOME THEATER COVERAGE ADDENDUM

THIS ADDENDUM AMENDS THE TERMS AND CONDITIONS
PLEASE READ IT CAREFULLY

The Service Contract terms and conditions are amended as follows

- The following is added to the "WHAT IS COVERED" provision:
- Premier Home Theater Coverage, includes one (1) bulb replacement for Home Theater Projectors.
- If Your Product cannot be repaired and needs to be replaced as determined by the Administrator, delivery, removal, and professional re-installation labor for replacement is covered.
- Removal and reinstallation of a TV and Home Theater Projectors on a previously installed stand or wall mount as a result of a covered repair. This benefit is at the discretion of Our authorized servicer based on the compatibility of the replacement product and previously used mount.
- Repair or Replacement of up to two (2) additional Home Theater products, purchased at the same time as the Home Theater product for which You purchased this Premier Home Theater Coverage and as listed on Your sales receipt(s)/purchase order(s)/invoice(s).
- 2. The following is added to the "DEFINITIONS" provision:
- Premier Home Theater Coverage means the benefits described in the Terms and Conditions, this Addendum, and any additional benefits purchased by You as indicated on Your sales receipt(s)/ purchase order(s)/invoice(s).

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

CPPP0009E-0518 CL01832C-0518